

# ChromaZona

## Installation - Quick Guide

### 1 Start PC



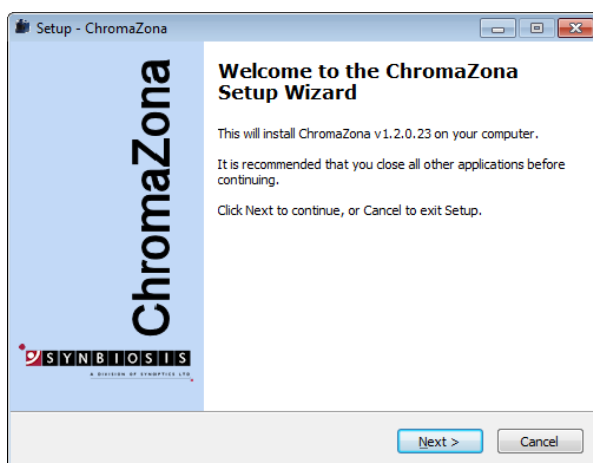
Log onto PC as an Administrator and shut all running software down

### 2 Insert software source



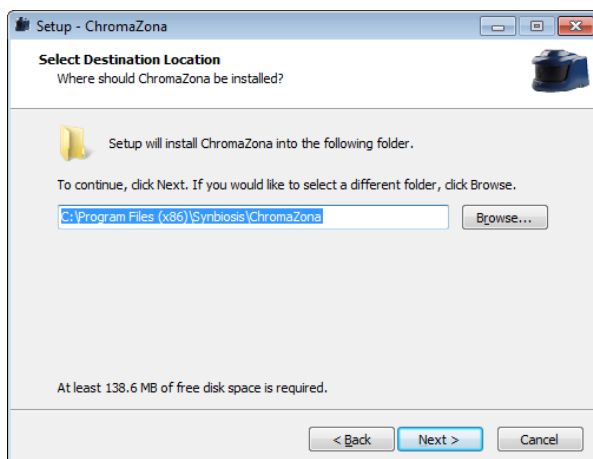
Insert the software source, unzipping if the installation set is zipped. Run the file Setup.exe

### 3



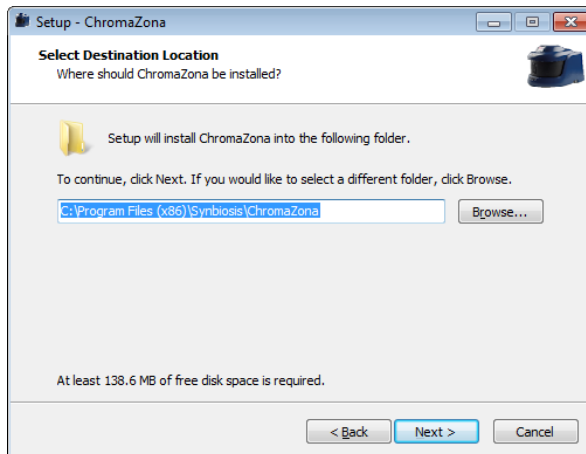
Welcome screen, press Next

### 4



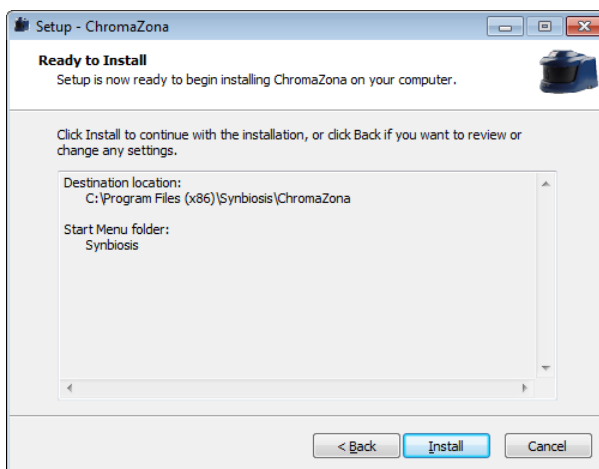
Select the Directory path for the ChromaZona software, then press Next

5



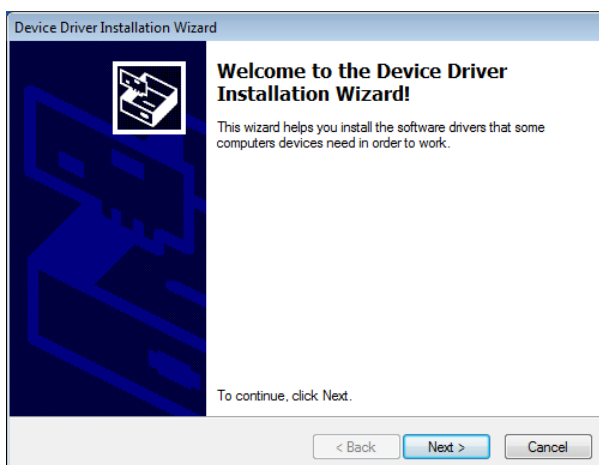
Select the Windows menu start shortcut, then press Next

6



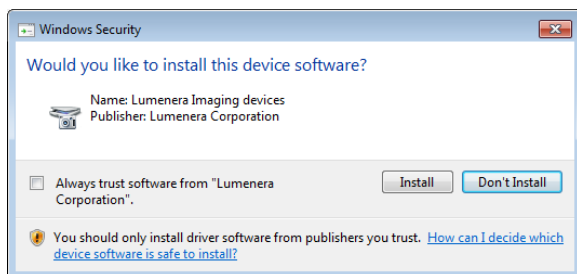
ChromaZona software is ready to install, press Install

7



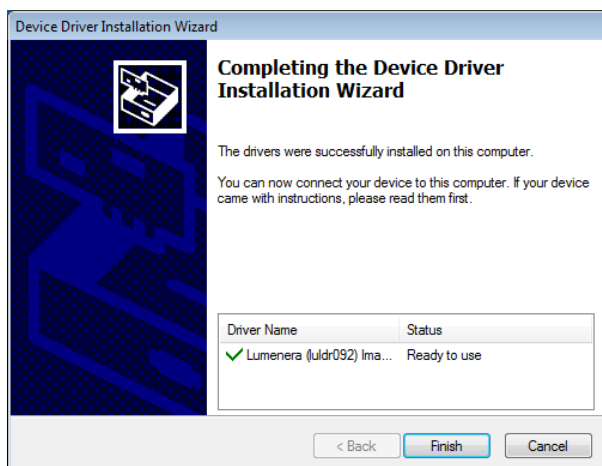
A separate Window may appear for the camera drivers, press Next

8



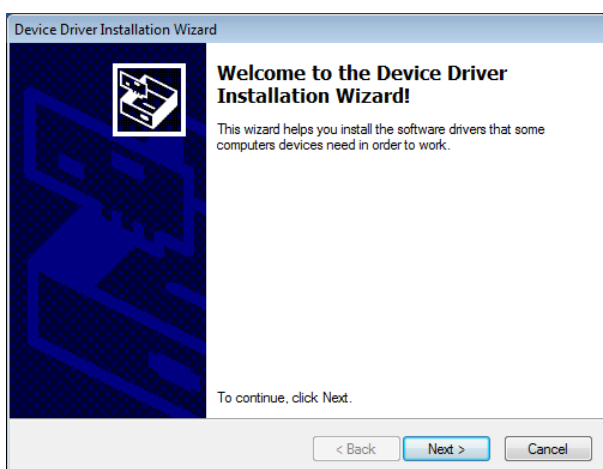
Some systems will display another separate Window for the Lumenera camera Installer, press Install

9



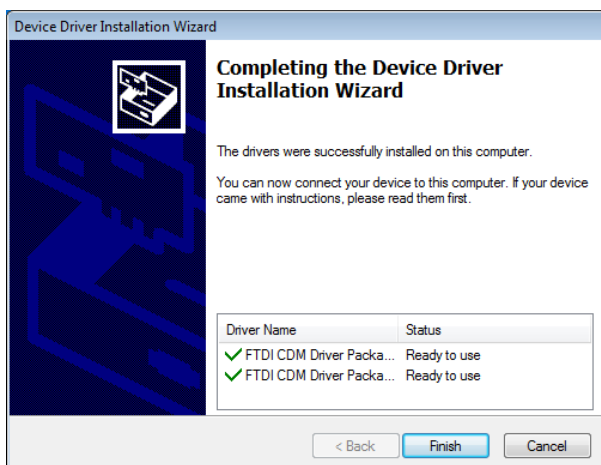
First stage of camera installation complete, press Finish

10



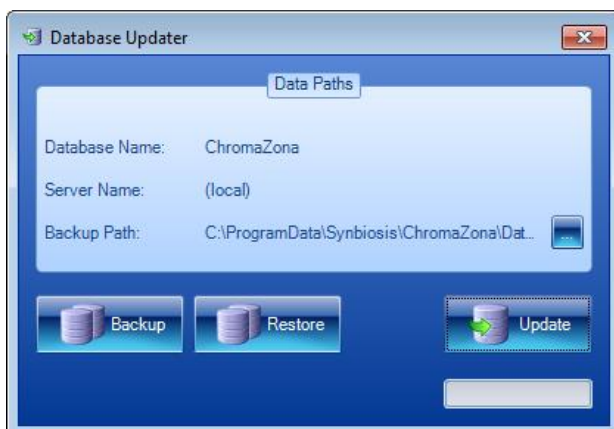
Second stage of camera installation may appear depending on the installation type, press Next

11



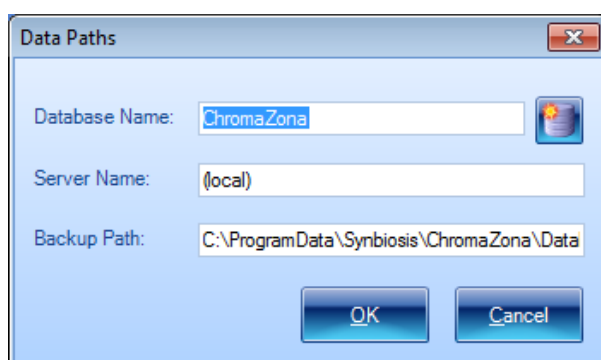
Drivers installed, press Finish

12



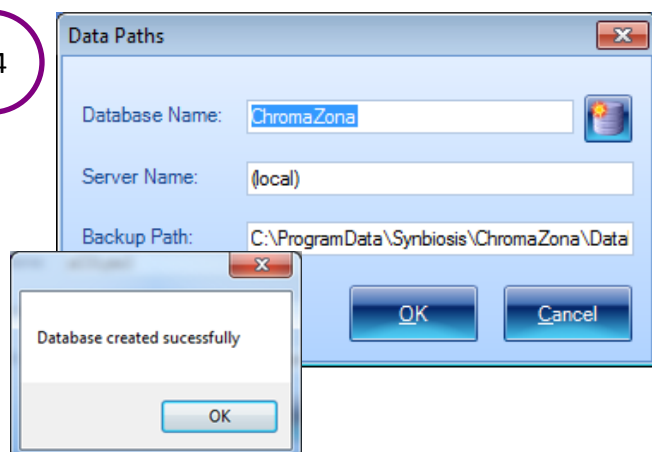
After some time the Database Updater application will appear. It will attempt to either create and update a new database or update an old database. If successful the database application will close itself. If the Database Updater remains on display then this means the database has not been created. If this is the case please go to step 15, otherwise proceed to step 18

13



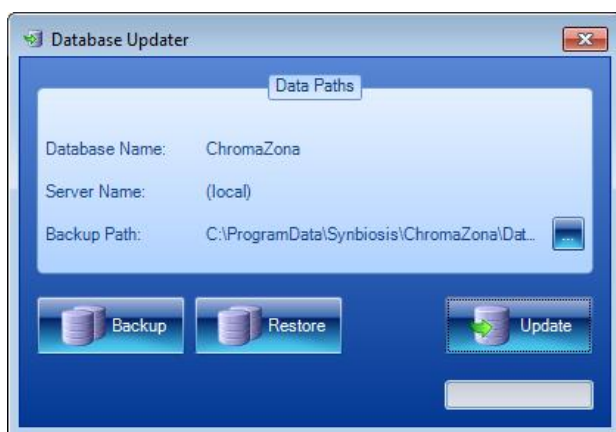
On the Database Updater Window press the blue button with three dots. The data paths window will appear. Enter the Database name and Server name in the appropriate boxes. The server name will be dependant on the type of installation you have performed but by default it would be (local) for a SQL Server Express installation and (localdb)\v11.0 for a SQL LocalDB Express installation

14



Once the details have been entered press the New Database button (on the right hand side of the Database Name). You will see a message saying "Database Created Successfully", press OK, then press OK again on the Data Paths window. If you see a message saying "There was a problem creating the database" try pressing the Create Database button a number of times as occasionally the initial connection fails

15



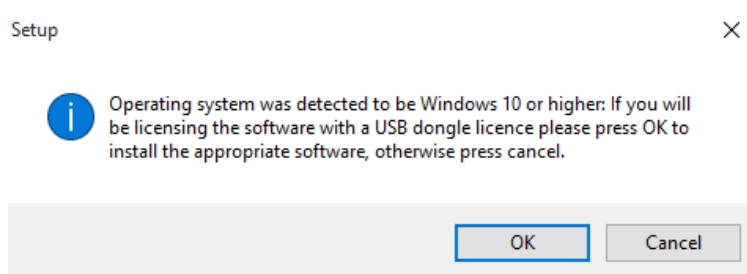
Press the Update button. If any database updates are required they will be applied and the dialog will close

## Please Note:

After the installation of the camera and serial drivers the installer will check to see if the user is running Windows 10

If you are installing ChromaZona on a Windows 10 computer the installation wizard will not appear. Instead you will be asked to confirm you are using a USB dongle to license the software

If Windows 10 is being run then a prompt will appear with the dialog below



If OK is selected, the dongle drivers will be updated to the correct version and the install wizard will not run. The user will receive the following message:

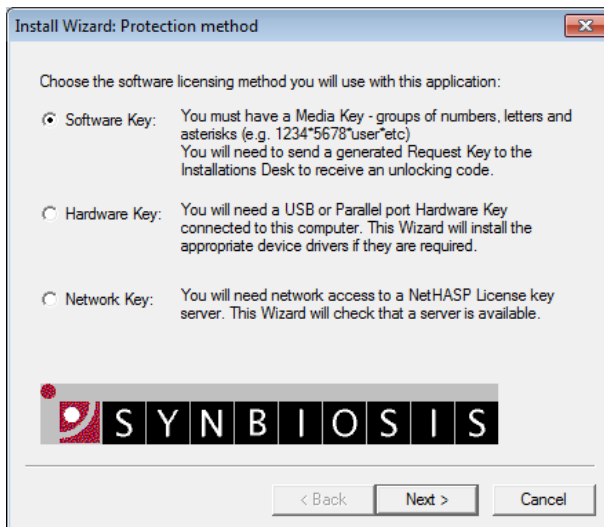
“Completed USB dongle software installation. Please connect your USB dongle licence following completion of the ChromaZona software installation”

If cancel is selected the normal install wizard will appear later so the media key method of installing a license can be used

The install license will still be available after installation via :

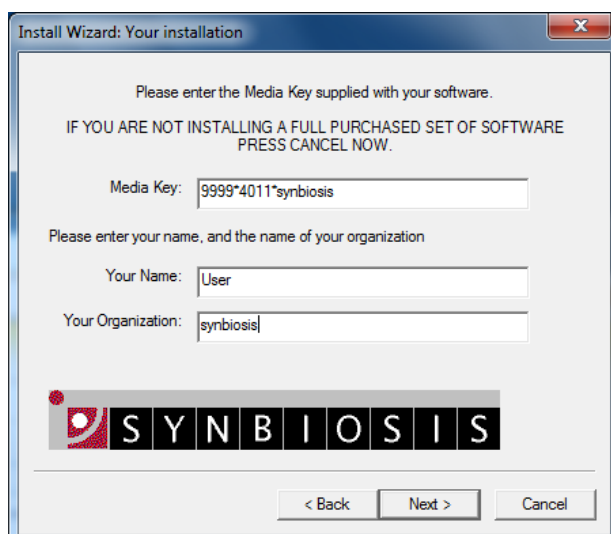
**Windows Start->Synbiosis->Support->Install Wizard**

16



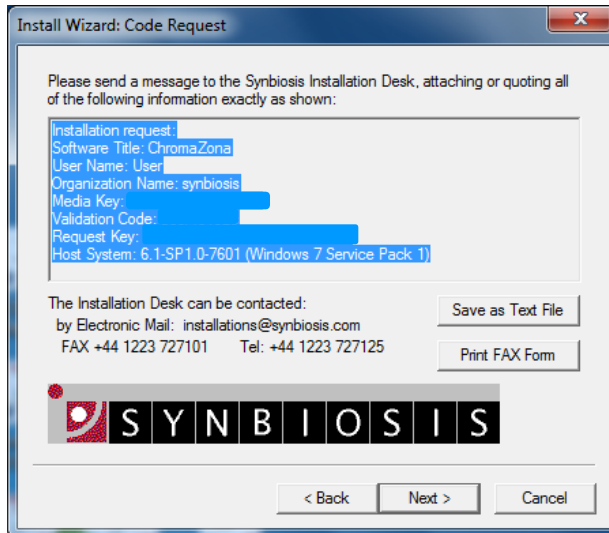
The licensing wizard will appear. Select the appropriate method for licensing and press Next. If using a hardware key (a USB dongle) **do not connect the key until instructed to by the wizard**. The pages that follow will vary depending on the selection. Follow the on-screen instructions

17



**Software Key  
Activation  
Method**

18




**Install Wizard: Code Request**

Please send a message to the Synbiosis Installation Desk, attaching or quoting all of the following information exactly as shown:

Installation request:  
 Software Title: ChromaZona  
 User Name: User  
 Organization Name: synbiosis  
 Media Key:  
 Validation Code:  
 Request Key:  
 Host System: 6.1-SP1.0-7601 (Windows 7 Service Pack 1)

The Installation Desk can be contacted:  
 by Electronic Mail: [installations@synbiosis.com](mailto:installations@synbiosis.com)  
 FAX +44 1223 727101 Tel: +44 1223 727125

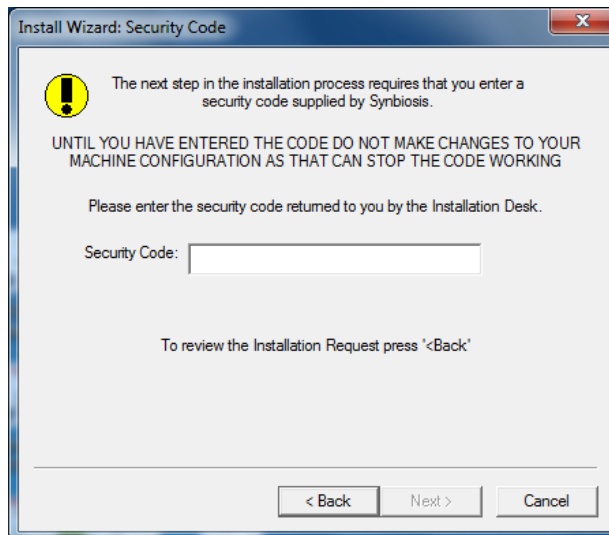


< Back Next > Cancel


Copy and paste the information highlighted in blue and email to [installations@synbiosis.com](mailto:installations@synbiosis.com)

An email will be sent back with a security code to use in the next step

19



**Install Wizard: Security Code**

 The next step in the installation process requires that you enter a security code supplied by Synbiosis.

UNTIL YOU HAVE ENTERED THE CODE DO NOT MAKE CHANGES TO YOUR MACHINE CONFIGURATION AS THAT CAN STOP THE CODE WORKING

Please enter the security code returned to you by the Installation Desk.


Security Code:

To review the Installation Request press '<Back'

< Back Next > Cancel

Enter the security code received from [installations@synbiosis.com](mailto:installations@synbiosis.com) and click Next

20



**Install Wizard: Installation complete**

The installation of your software is now complete.

You will need to install your software again if you move it to another machine. You may also need to install it again if the configuration of your machine changes significantly or if you have to re-install your Operating System.

If you need to make any changes to your Media Key (e.g. because you have purchased new options) click the '<Back' button then proceed until you reach the dialog titled 'Install Wizard: Your Installation' where you will be able to make the desired changes.

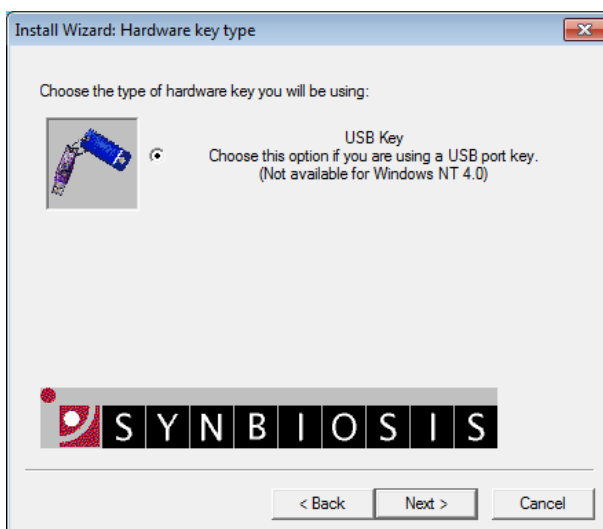


< Back Finish Cancel

Press Finish

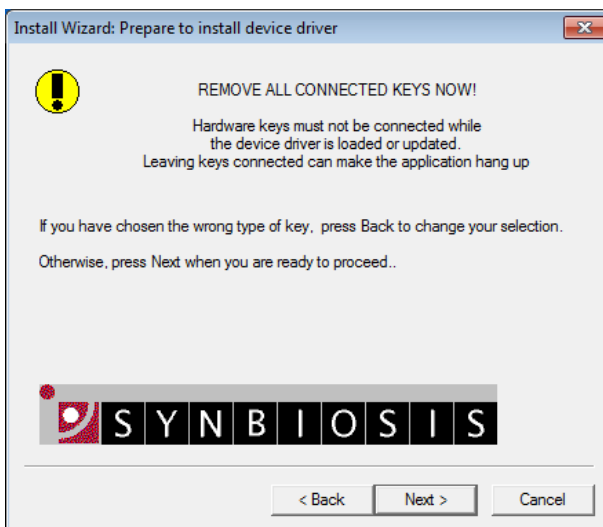
The final page will vary depending on the licensing type

21



## Hardware Key Activation Method

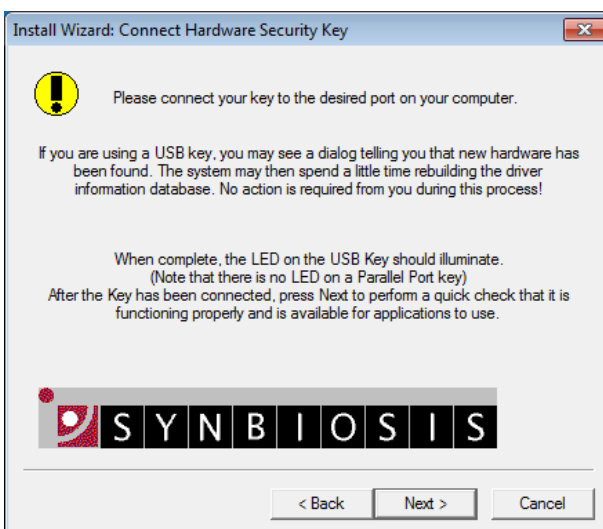
22



Remove all connected USB  
dongles from the PC

Click Next

23

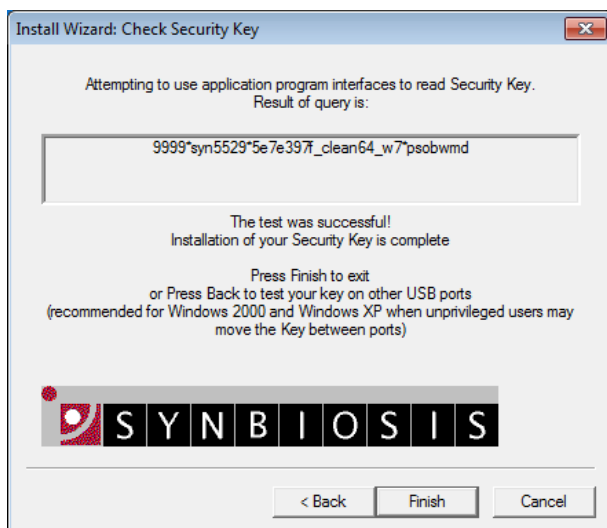


Insert hardware key

Click Next



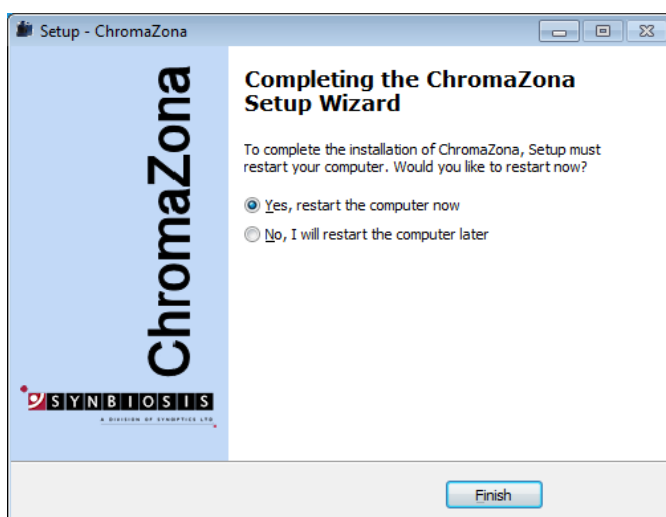
24



Press Finish

The final page will vary depending on the licensing type

25



The installation is now complete

Pressing Finish will begin restarting your computer (if option is selected). Computer must restart for software to be properly installed

**ChromaZona is now ready to be used**

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